

# FINANCIAL COUNSELING CERTIFICATION TRAINING

## Michigan Enhanced Program

### Become a CUNA Certified Credit Union Financial Counselor

As a Certified Credit Union Financial Counselor (CCUFC), you will be ready and able to help members reach their financial goals.

### Michigan Enhanced Financial Counseling Training Program

Combining the low cost and convenience of a self-study course with additional web and group training for a comprehensive learning experience.

### Free Enhancements: Group Training, Testing, and Support

The Michigan Credit Union Foundation funds the program enhancements which include:

- A web portal with webinars, study guides, counseling documents and additional resources.
- A supplemental virtual group training session led by FiCEP instructors to expand your knowledge and provide hands-on practice with experienced counselors.
- A live Zoom exam prep session.
- One online proctored testing session.
- **NEW!** Counselors Corner, a networking portal where users can pose questions, learn about shared counseling tips, tricks, resources, training webinars and more.

### MCUF Funding Makes Training Affordable or Free

Curriculum Charges:

- No charge for first 20 small credit unions to register (assets <\$200M)
- No charge for credit unions that subscribe to the CUNA Training Bundle
- \$462 discounted CUNA curriculum cost for all other participants

Training enhancements: Free of charge for all participants.

**2023 Program Begins in April with Testing in July** - Recommended study time approximately two hours per week/section with 8 total sections.

Help your members build a strong financial future.

### Training can be used for:

- One-on-one counseling
- Member & Community Education
- Enhancing member interactions
- Enhancing lending and collections

### For all credit union staff:

- Branch management
- Member service
- Lending/collections
- Community educators

2023 program includes CUNA comprehensive curriculum with one book and one exam.

Questions? Contact Andrea Tucker  
[Andrea.Tucker@mcuf.org](mailto:Andrea.Tucker@mcuf.org)  
(734) 793.3534



**Register by March 31 to participate in the 2023  
Enhanced Self-Study Training Program.**

**Contact:** Andrea Tucker (734) 793.3435 | [Andrea.Tucker@mcuf.org](mailto:Andrea.Tucker@mcuf.org)





## Michigan Enhanced Financial Counseling Certification Training Registration

### Program Components:

- **CUNA Curriculum in your choice of book or PDF format.**
- **MCUF program enhancements in the Michigan Financial Counseling Training Website Portal:**
  - Eight tutorial webinars, study guides, exam prep video
  - Tool Kit with resource materials, counseling documents, program guides, and more
- **MCUF Supplemental Training Session:** Interactive virtual (Zoom) training session with program instructors featuring additional counseling training, hands-on practice, and group networking.
- **Certification testing:** To earn the Certified Credit Union Financial Counselor (CCUFC) designation, you must pass the CUNA exam. One online exam testing session will be offered in conjunction with the Michigan enhanced program. Participants may also elect to test separately with a CUNA approved proctor.
- **NEW for 2023! Counselors Corner:** Online networking portal where users can pose questions, learn about shared counseling tips, tricks, resources, attend training webinars and more.

### Curriculum Order and Cost: Choose one option below:

- No charge for credit unions that have purchased a subscription to the CUNA Training Bundle. If you need to confirm that your credit union subscribes, contact CUNA at [hello@cuna.coop](mailto:hello@cuna.coop) or call 800.356.9655.
- No charge for the first 20 small credit unions to register (assets <\$200M). Please contact Andrea Tucker at [Andrea.Tucker@mcuf.org](mailto:Andrea.Tucker@mcuf.org) to determine eligibility.
  - Please send me the PDF version of the curriculum electronically
  - Please ship me the curriculum in print/book format
- \$462 discounted CUNA curriculum cost for all other participants:
  - Please send me the PDF version of the curriculum electronically
  - Please ship me the curriculum in print/book format (additional shipping costs will apply)

**No Additional Costs for Training Enhancements** (a \$375 value): The Michigan Credit Union Foundation covers the costs of the training and networking portals, webinars, live training sessions, and testing session. Therefore, there will be no additional participation fee to credit unions for these program enhancements. Participation in these training enhancements is strongly recommended, but not mandatory for certification.

Participant Name: \_\_\_\_\_ Title: \_\_\_\_\_

Credit Union: \_\_\_\_\_ Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Shipping Address (if requesting print/book format):  
 \_\_\_\_\_

The **Michigan Credit Union Foundation** is proud to support your credit union's participation in the Enhanced FiCEP Training. By participating in this program, you acknowledge this MCUF funding and agree that your credit union's name may be used in MCUL & Affiliates and MCUF publications and marketing.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**Please return this registration form to Andrea Tucker ([Andrea.Tucker@mcuf.org](mailto:Andrea.Tucker@mcuf.org)) by March 31, 2023.**